

# Jill Everett Pilates and Yoga

## TERMS and CONDITIONS

- **Late Policy** Please arrive on time or 5 mins before your session. Your session starts at the scheduled time, with or without you, so please be prompt.
- **Cancellation Policy** Please give minimum of 24 hrs notice via text or cancel your class via the online booking site if you need to cancel or you will be charged full session rate. Likewise, if Jill ever has to cancel a session and does not give you 24 hours notice u will receive a free session for the inconvenience.
- **Class Package Expiration/Refund Policy**  
Clients must complete all personal training packages of 10 sessions by four months from date of purchase unless otherwise agreed in writing. All 8 week Online Group Class Packages must be completed during the 8 week term or within 3 weeks after the last scheduled class of the 8 week term. All videos from the term will be taken down 3 weeks after the term ends. All class packages are non-refundable and non-transferable.
- **Client Enrolment Forms**  
All completed forms, including the medical clearance form, if you answered yes to any of the PAR-Q form questions, must be submitted and signed, online at the Acuity Booking site, before you attend your first session. If this is not possible, contact Jill asap to resolve the situation.

**Thank you for your custom!**